

# MEMBERSHIP TERMS & CONDITIONS

1. Full Membership to Western Suburbs (N'cle) Leagues Club Limited (West's) is only available to individuals aged 18 years and over. An applicant will become a member upon completing a Membership Application Form that has been accepted by Management and a membership card will be produced displaying the member's name, membership number and type of membership.
2. Memberships are granted solely at the discretion of the Board of Directors. The membership card and benefits cannot be transferred or assigned to any person other than the approved member.
3. An applicant must complete Membership Application Form and present valid photo identification.
4. The Board of Directors, or the Secretary Manager may revoke membership according to the West's Constitution at any time in which case the membership card must be returned to West's (New Lambton, Mayfield, Cardiff, Nelson Bay, and City) and all benefits will be cancelled, including complimentaries.
5. Management will resolve any other dispute which arises in connection with membership, at its sole discretion.
6. All members are entitled to participate in the Club's loyalty programs on the basis of the Terms and Conditions advertised in premise and on the Club's official website [westsnewcastle.com.au](http://westsnewcastle.com.au). Your application for membership or renewal includes membership of the Club's loyalty program. If you do not want to be part of any loyalty programs or receive communication please tick the opt out box on the membership or renewal form. At any time you can opt out of any of the Club's loyalty programs by placing your request in writing to the club.
7. To accumulate Reward Points and complimentaries, you must have your membership card inserted and accepted for play in the gaming machines whilst playing or swipe your card at the point of sale.
8. Members are not permitted to accrue benefits or rewards as a result of play by another person.
9. Management shall not be liable for any unauthorised use of a membership card and the subsequent accumulation and redemption of benefits.
10. In order to exchange Reward Points for any benefits or reward which management has made available and for which the member has accumulated the required Reward Points, the member must present their valid membership card plus, if requested, a valid photo identification.
11. Reward Points expire on the 31st of January each year. All complimentary vouchers must be used before the stated expiration date.
12. Lost or stolen complimentary vouchers cannot be replaced.
13. West's will not be held responsible for lost or stolen membership cards or points.
14. In the event of the member's membership card is lost/stolen, the member must report it immediately to management. Upon presentation of valid identification, a replacement card will be issued at a cost of \$2.00.
15. Management shall not be liable in any way for the unavailability of Reward Points which fail to accumulate as the result of a malfunction, operator fault, misrepresentation or any other reason. Management has no obligation to make available to the member Reward Points which fail to accumulate.
16. Membership benefits or privileges are not redeemable for cash and are subject at all times to the current gaming regulations as determined by the State and Federal Government.

## MEMBERSHIP TERMS & CONDITIONS CONTINUED

17. Management may change, suspend or terminate programs or promotions at any time without notice.
18. At any time the value of Reward Points may be varied without notice.
19. In the case of the death of a member, his/her benefits and privileges (including Reward Points) will lapse automatically.
20. Discounts offered for Full Membership are not available in conjunction with all special events and functions.
21. Management reserves the right to limit a Member's participation in any or all rewards, promotions and benefits at any time.
22. Members consent to Management's internal use of personal information collected as a result of a Wests membership. This information could be used as part of Management's commitment to responsible gambling.
23. These Terms and Conditions of membership and any Terms and Conditions communicated in any other membership material, including promotions, may be changed, amended or varied at any time by management in its absolute discretion without giving a reason and without notice.
24. Use of the membership card by a member indicates acceptance of the rules, terms and conditions of membership.
25. Any member circulating a petition for any reason on Club premises shall be guilty of interfering with other members' quiet enjoyment of the Club's facilities. The Board or Board Sub-Committee may reprimand, suspend or expel a member on such grounds.
26. Without prejudice to any other mode of proof, by signature on the Membership Application Form, a member accepts these Terms and Conditions, and agrees to be bound by them.
27. Members agree to be bound by all Club By-laws, approved by the Board under the Club's Constitution. Failure to comply with Club By-Laws will result in disciplinary action that may include suspension or termination of membership.