



WESTS RAFFLES HOUSE RULES

It is our aim to make an enjoyable, fun experience for participants in all of our promotions. To assist with this and for compliance reasons we have the following house policy for all raffles conducted on our premises.

It is a condition of entry to these promotions that each person complies with these rules. Please see your promotions staff before the game begins if you do not understand or do not think you can comply as refunds are not allowed once the promotion has begun.

Members and visitors can participate in this game. Under 18's must be accompanied by a responsible adult. No person conducting or assisting in the conduct of the game is to participate in the game as a player.

Tickets are \$1 for 5 numbers. Members who show a valid membership card receive \$5 free numbers when \$5 of tickets are purchased (\$10 - \$10 free etc). There is no limit on tickets purchased.

All ticket numbers are distributed by the attendant on a purely random basis and cannot be manipulated. Only tickets paid for during a raffle session can be used for claiming prizes in that session. Prizes are chosen from the prize pool by the winners as they require with the largest prizes offered from first number drawn.

Once prizes are taken from the display they cannot be exchanged for other goods on display. No cash prizes can be awarded. Only goods on display (meat, electrical items or toys), Wests vouchers or shopping vouchers.

A winning ticket number will be called and repeated. All prizes advertised will be given away during the session.

Prize winning numbers will be called over the PA system and shown on the raffle screen. Should any breakdown occur with machinery the raffle will cease and an alternative may be substituted.

Winning numbers must be verified by a staff member and must be present at the time of the game and claim their prize within 4 minutes otherwise a redraw will take place.

The raffle caller is the adjudicator of the promotion. When a discrepancy arises it is the caller who has the final say before prize is allocated. All other issues should be discussed with the Services and Facilities Manager on duty.

Prizes kept for storage must be marked with the members name, membership and phone number and details of collection. Prizes can be kept for a maximum of 24 hours and will then be treated as lost property unless other arrangements are made. A staff member cannot claim a prize.