



Wests Answer to Win Promotion

Terms & Conditions

Information on how to enter and prizes form part of these terms and conditions. By participating, entrants are deemed to have accepted the following terms and conditions. Entries must comply with these terms and conditions to be valid.

- Promoter:** The Promoter is Western Suburbs (N'cle) Leagues Club Limited (Wests) ABN 24 000 973 919, 88 Hobart Road New Lambton NSW 2305. Telephone number: (02) 4935 1420.
- Who can enter?** Entry is open to Wests members who are 18 years of age or older who hold a current membership including social, full, pensioner, perpetual, 10 year pensioner and financial and provided aa net promoter score response through the NPS SMS send.
- Promotion Period:** This promotion commences on Tuesday 30 April 2024 and closes at concludes on Saturday 30 November 2024.
- How do you enter the draw?** To be eligible for the draw, you must enter a recommendation score and Wests membership number the Wests Net promoter Score sms to receive one (1) entry.
- How many times can you enter?** Multiple entries are not permitted. Maximum of one (1) entry per member per year.
- The draw:** The draw will take place on Friday 24 May 2024, Friday 28 June 2024, Friday 27 September and Friday 20 December 2024. The list of responders names and emails will be passed through a random selector tool to pick a winner. The draw will take place at Wests New Lambton administration office at 88 Hobart Road New Lambton NSW 2305.
- Prize Details:** The following prizes are available to be won during the Promotion Period: Each draw, three (3) members will be drawn at random to receive one (1) x Wests eftpos gift card valued at \$100.00 to be used at any Wests point of sale. Wests gift card terms and conditions apply.
- Total prize value:** The maximum total prize value is \$1,200.
- Notification:** Winner will be notified by email or by phone.
- Winner:** The winner must provide evidence which, to the reasonable satisfaction of the Promoter, demonstrates that he or she is the winner, is eligible to enter and has complied with these terms and conditions.
- Disqualification:** The Promoter reserves the right to verify the validity of any entry and to disqualify any entrant who forged, manipulated or tampered with the entry process, who submits an entry that is not in accordance with these terms and conditions or who does not provide all information requested on the entry form, where applicable. Member must not currently be barred or servicing any Suspension of Membership by the Board of Directors.

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F 02 4935 1477

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W mywests.com.au



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10. **Claiming Prizes:** All prizes must be claimed and collected in person by the winner at their own cost and collected from Wests New Lambton. The winner does not need to be present at the draw.
11. **Prizes:** Prizes are not transferrable, exchangeable or redeemable for cash. The prize must be taken as stated and cannot be varied. No compensation will be payable if the winner is unable to claim their prize.
12. **Redraw:** The Promoter reserves the right to redraw a prize in the event of an entrant being unable to satisfy these terms and conditions.
13. **Entries:** No responsibility is accepted by the Promoter for late, lost, incomplete, incorrectly entered or misdirected entries.
14. **Variation / cancellation:** Subject to state legislative requirements, the Promoter reserves the right to reasonable amend or vary these terms and conditions or cancel or suspend this promotion at its sole discretion at anytime throughout this Promotion.
15. **Liability and release:** The Promoter shall not be liable for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury, loss or damage suffered or sustained (even caused by negligence) in connection with accepting or using a prize or participating in this Promotion, except for any loss liability which cannot be excluded by law. The Promoter is not responsible for lost or stolen prizes or misuse of any prize. All entrants release from, and indemnify the Promoter against, all liability, cost, loss or expense arising out of acceptance of any prize(s) or participation in this Promotion including (but not limited to) personal injury and damage to property and whether direct or consequential, foreseeable, due to some negligent act or omission or otherwise.
16. **Use of any information provided:** By entering this promotion, each entrant consents to any information or drawings or items they submit with their entry (other than personal details), being entered into a database and the Promoter may use or reproduce the information, drawing or item in a publication, printed matter, online or in other media without any further reference or payment or other compensation to the entrant.
17. **Privacy:** All entries become the property of the Promoter. All information submitted by you to manage and deliver the service you require is kept secure according to our Privacy Policy. We do not disclose personal information to any other person or business. By signing this and other promotions, you are authorising the promoters to contact you by mail, email or sms from time to time with information and promotions pertaining to The Wests Group Australia. Please refer to Wests Privacy Policy online www.westsnewcastle.com.au or request a copy from any Wests Helpdesk.
18. Authorised under NSW Permit No LTPS/TP/01179.