



## **BINGO & HOI HOUSE RULES**

It is our aim to make an enjoyable, fun experience for players in all of our promotions. To assist with this and for compliance reasons we have the following house policy for all games of bingo and hoi on our premises.

It is a condition of entry to these games that each person complies with these rules. Please see promotions staff before the game begins if you do not understand or do not think you can comply as refunds are not allowed once the game has begun.

Members and visitors can participate in this game. Under 18's must be accompanied by a responsible adult. No person conducting or assisting in the conduct of the game is to participate in the game as a player.

All game material both electronic and paper tickets are distributed by the attendant on a purely random basis and cannot be manipulated. Only tickets and/or boards paid for during a session can be used for claiming prizes in that session.

No cash prizes can be awarded. Only Wests vouchers, shopping vouchers, Starbucks or consolation prizes (ie dabbers).

If there is more than one winner in any game the prize is shared equally between the winners including line games/specials. Where a prize can not be equally divided a play off between winners will take place until the prize can be divided. Consolation prizes may be awarded.

A number must be called and repeated to be a valid number. If a number is called and repeated and is not shown, the caller will include the number as part of the game.

The winner of the game must go out on the last number called. If a player missed calling 'Bingo' and/or is not acknowledged by the caller or attendant as being heard, and does not have the last number called the prize cannot be claimed, and the game will proceed until a winner is found. Should the caller issue an incorrect number or card name, they will cease calling and allow patrons to check cards before proceeding.

Prize winners must have their games verified by a staff member and must be present at the time of the game and claim their prize immediately otherwise a redraw will take place.

The final draw at the end of the session is the 'clean up draw'. Players write their names on the back of their tickets. The tickets are placed in two receptacles, one for paper and one for electronic tickets, a draw is held and each winner is awarded a \$20 Starbucks voucher.

The caller is the adjudicator of the promotion and has another staff member for verification. When a discrepancy arises it is the caller who has the final say before a prize is issued. All other issues should be addressed to the Manager on Duty.

Refreshments and in-room raffles are provided for Bingo or Hoi patrons participating on the same day.

**These rules must be shown at all bingo, housie or hoi sessions and are available to players at [www.westsnewcastle.com.au](http://www.westsnewcastle.com.au)**